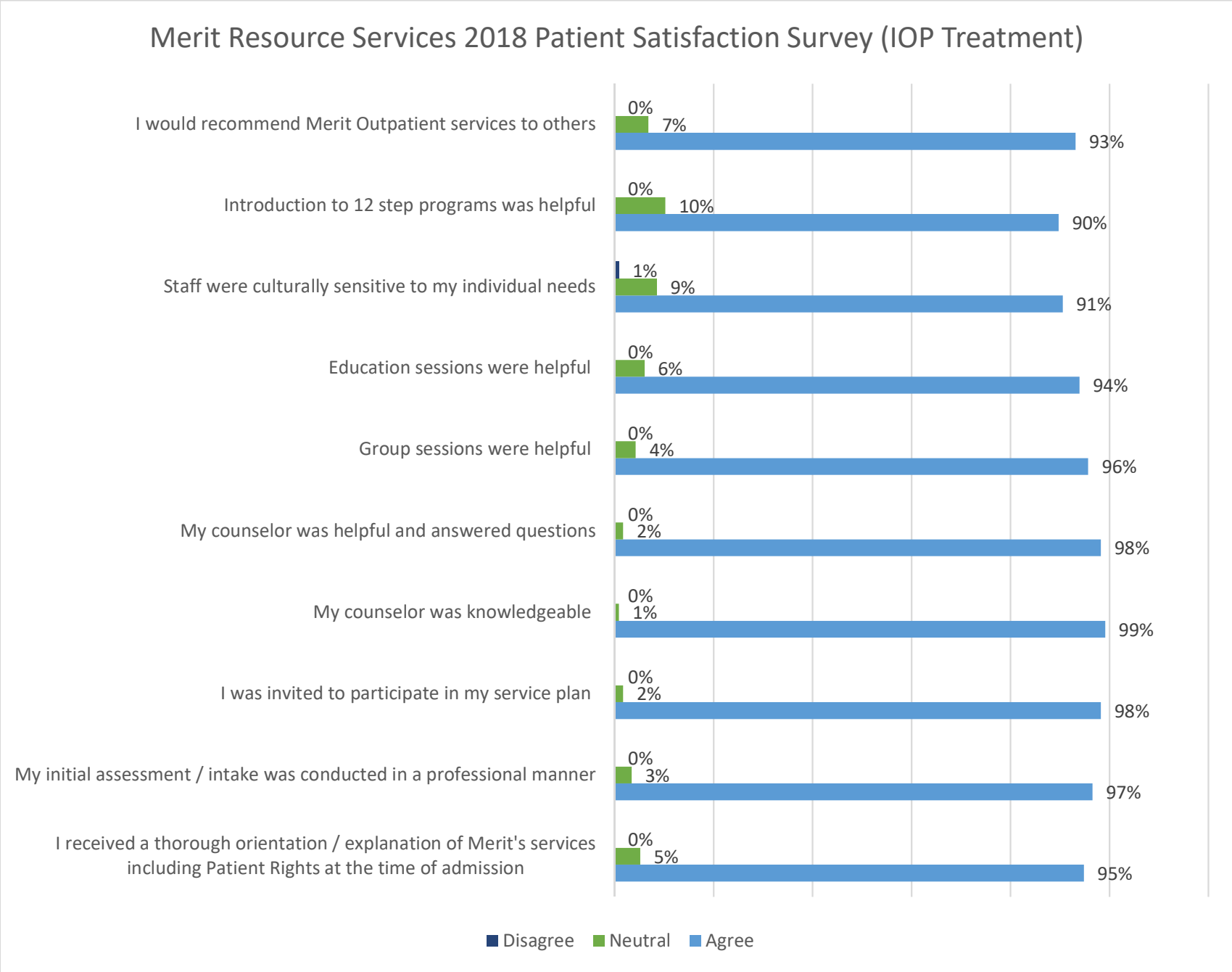
Merit Resource Services 2018 Patient Satisfaction Survey (IOP Treatment)
I would recommend Merit Outpatient services to others
0%
7%
93%
Introduction to 12 step programs was helpful
0%
10%
90%
Staff were culturally sensitive to my individual needs
1%
9%
91%
Education sessions were helpful
0%
6%
94%
Group sessions were helpful
0%
4%
96%
My counselor was helpful and answered questions
0%
2%
98%
My counselor was knowledgeable
0%
1%
99%
I was invited to participate in my service plan
0%
2%
98%
My initial assessment / intake was conducted in a professional manner
0%
3%
97%
I received a thorough orientation / explanation of Merit's services including Patient Rights at the time of admission
0%
5%
95%
Disagree
Neutral
Agree